

**For Immediate Release**

Monday, March 16<sup>th</sup>, 2020

**COVID-19: Our Commitment to our Employees, Referral Partners & Patients**

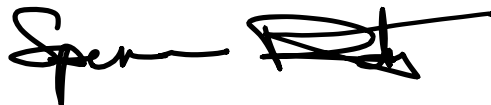
Active Life is closely monitoring the evolving COVID-19 situation and relying on guidance and updates from the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO). Our primary concern is the well-being of our employees and patients through this health crisis and to provide a safe and healthy clinic environment. At this time, our clinics remain open and are equipped to serve our patients and referral partners. We anticipate minor adjustments to our service hours at some of our clinics, but rest assured our network of clinics throughout Southern California is doing its best to continue to serve the community. Active Life is accredited by the American Board for Certification ([www.abcop.com](http://www.abcop.com)) and as such has existing policies in place regarding infection control and emergency preparedness and will modify these policies as required to comply with CDC recommendations.

**Proactive Measures We Have Implemented:**

- Requiring our staff members to take preventative measures recommended by the CDC to help stop the spread of the virus, including but not limited to washing hands often with soap and water for at least 20 seconds, avoiding contact with others who are sick, and staying home if sick.
- Enhanced cleaning and sanitization of our clinic spaces and workspaces.
- Restricting non-essential employee travel, limiting non-essential visits to our clinics and encouraging virtual meetings.
- Heightened communication and screening of patients prior to scheduled or newly requested appointments to ensure the visit is considered safe for the patient, our staff and other patients who might visit our facility. We are also asking patients to reschedule their appointment if they have recently traveled or who have had close contact with someone who has traveled to high risk countries or have tested positive or been exposed to someone with COVID-19. Patients who have a fever, cough and/or difficulty breathing will also be asked to reschedule their appointments.
- To minimize risk of exposure to seniors and at-risk patients, we have created isolated appointment windows in various clinics for these patients. "Drive-up" delivery options may also be available in certain locations for select device types.

Active Life is committed to being a responsible provider of healthcare to its local communities and more updates will be provided as necessary in regards to COVID-19 and our clinics. If you have any questions or would like additional information, please contact your local Active Life clinic.

Regards,



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President  
Active Life, Inc.